

3:30 - 4:30 PM

# MakeMyMove: Bringing People and Jobs Together



## Growing Your Population and Workforce with Purpose

### **Trends**

By 2030, it is estimated there will be a global human talent shortage of more than <u>85 million</u> <u>people.</u>

- Wisconsin's prime age workforce will decline by 200,000 this decade.
- Fewer than 60,000 births in Wisconsin in 2023. Lowest amount since 1941.
- Declining labor force participation rate among those aged 35□44

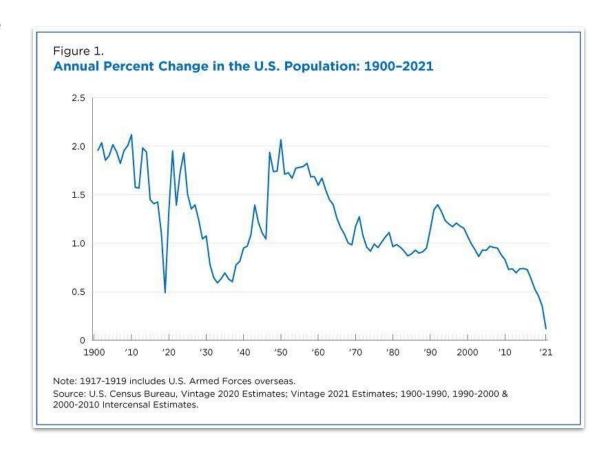


#### Sources:

- WCA Director of Research and Analytics, Dale Knapp
- The \$8.5 Trillion Dollar Talent Shortage by Korn Ferry

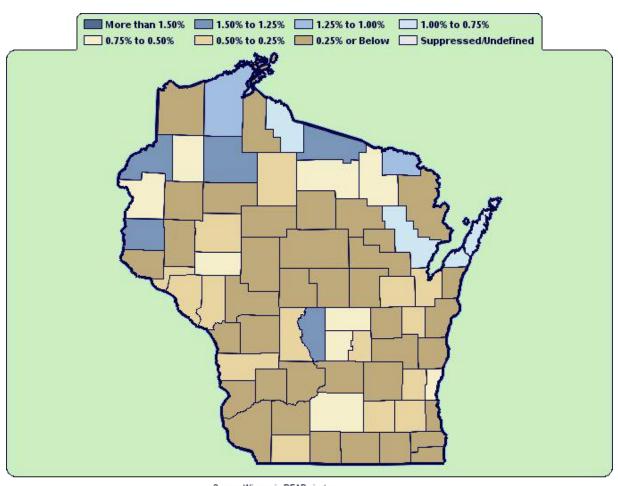
## **U.S. Population Growth is Slowing**

2021 is the first year since 1937 that the U.S. population grew by fewer than one million people, featuring the lowest numeric growth since at least 1900, when the Census Bureau began annual population estimates.



#### *⊙* MakeMyMove

## Wisconsin's Population is growing, but unevenly



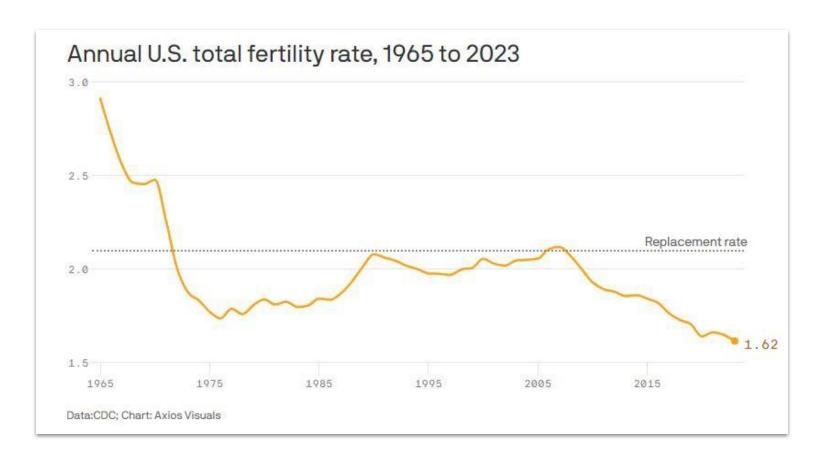
Source: Wisconsin.REAProject.org Data: Regional Income Division, BEA (11-16-2023)

## **Four Options**

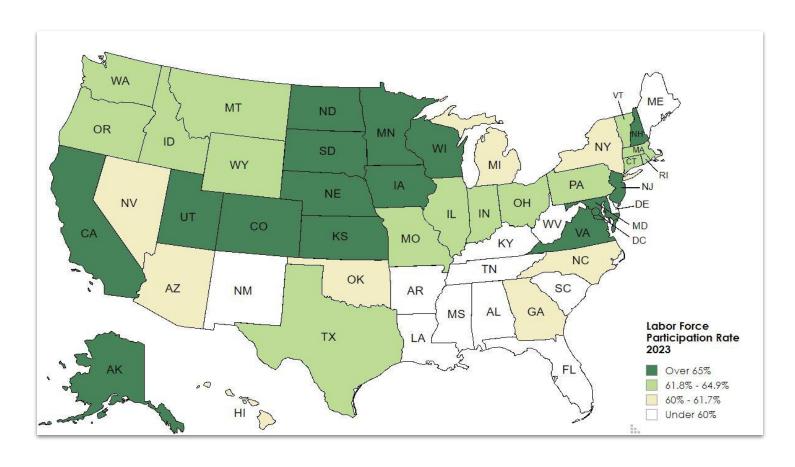
There are four options to reverse this trend:

- ☐ Increase the birth rate
- 2 Increase the workforce participation rate
- 3□ Increase immigrant workers
- 4 Recruit more workers to move in than out

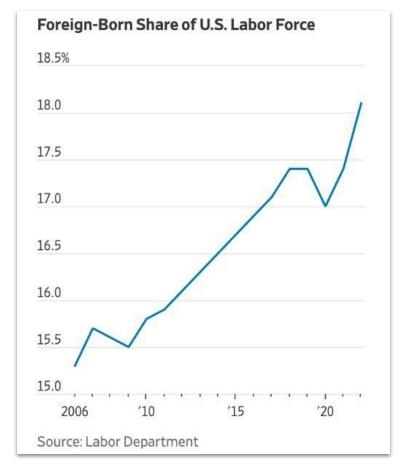
## **Option 1** More Children



## Option 2 Increase Workforce Participation Rate

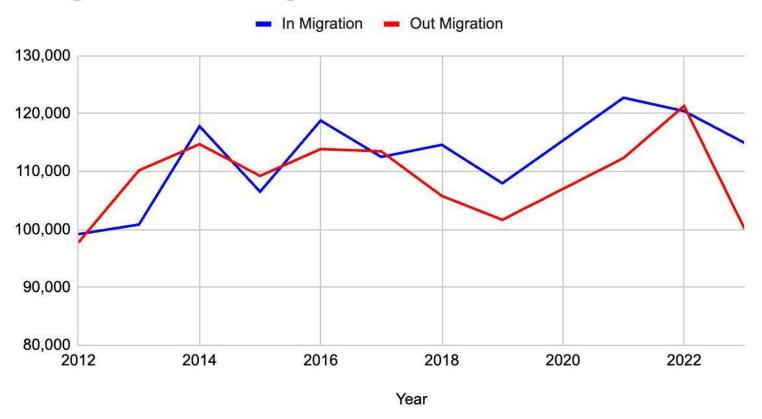


Option 3 Increase Immigrant Workers



## **Option 4** Increase In-Migration

### In Migration and Out Migration





Recruiting New Residents

## The Opportunity

Every year, over 7 million Americans move to a new state. This is a large opportunity for communities to grow their workforce and population.

Workers are mobile, and many will move in the coming years driven by preference rather than profession. They are in search of quality of life, and a place they feel like they can belong.

States across the country have committed over \$200,000,000 over the past few years to recruit new residents.

### **Economic Sense**

Recruiting new residents makes for sound economic policy.

- Sustainable- New programs can start within 30 days, and pay for themselves in 18 months.
- **Efficient-** Every dollar spent is expected to yield \$15 in economic returns.
- Incremental- Net new Wisconsinites. Does not create new vacancies.



## Role of States and Communities

## **Role of the State**

- Funding
- Infrastructure
- State-Level Branding

## **Role of the Community**

"People don't move to states, they move to communities." 

Dale Knapp

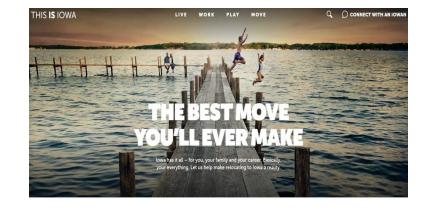
- Programming and Incentives
- Welcoming
- Retention

## People Don't Move to States, They Move to Communities











## **Politics**

Aligning stakeholders and constituents is crucial.

Successful communities articulate:

- The dangers of population decline
- The economic value of recruiting new residents and growing tax base.
- New jobs that come with recruiting new residents.
- A willingness to invest

"For us to have more and more opportunities in West Virginia, we have to have more people. We have to have a bigger tax base. That's all there is to it."

□Jim Justice, Governor of West Virginia on the Today Show

"We've got to continue to grow if we're going to have the jobs of the future, the housing of the future, the infrastructure of the future...we have great amphitheaters we have quality schools we have low cost of living and awesome quality of life and we've got to drive that home." 

Chris Jensen Mayor of Noblesville, IN, State of the City Address, 2024

## **Marketing-Audience**

Finding an audience and converting them is expensive. We've seen programs with large media and marketing budgets have costs per movers of more than \$30,000 \, \text{.}

#### Successful communities:

- Know their audience
- Take advantage of highly targeted audiences- move-ready, highly skilled professionals looking for a new community
- Recruit remote workers- they are fast and easy to move



## **Create a Value Proposition**

Communities who can tell their unique story and value proposition to potential movers will get more applicants and more movers. Communities can bring them to life through marketing and programming for movers.

- The local people who will welcome them and get them ingrained into the community
- The organizations that will get the movers ingrained into the community
- Unique stories and places that make the community a great place to live

#### What is important to movers:

- Things to do with families
- Professional opportunities
- Recreation and Outdoors





## Programming and Incentives

- Financial incentives de-risks the move for a potential mover
- Creates a call-to-action that allows a community to start engaging with a potential mover
  - A call-to-action also allows a community to effectively measure the impact of a talent attraction campaign
- Value Proposition
  - People
  - Organizations
  - Stories
  - Places

"The financial incentive is the hook, it's what gets people to click. But the connections will make them move and make them stay."

Kelly Gourley Lincoln County, KS

□ Kelly Gourley Lincoln County, KS Stand Up Rural America, 2024



Make People Feel Welcome and Wanted

- Create emotional bond through content and programming
- Provide excellent customer service
- Offer financial support to make the moves





## **Engagement**

#### MakeMyMove

Hi Gabi

Thank you for submitting your application to our program! It's fantastic to have you interested in Abilene, and I'm eager to learn more about your motivations for considering this amazing city.

A bit about myself: I'm originally from Abilene, but I spent most of my childhood in Fort Worth before returning in 2020 to attend Hardin-Simmons University. Since then, Abilene has been my home. I knew I needed to stay immediately after coming back because as someone who grew up in a big city, Abilene is the perfect blend of big city and small town. Everything you need is only 15 minutes away, and Abilene offers everything you can find in an area such as the DFW Metroplex. The city is bustling with great restaurants, shops, and impressive art, especially in the downtown area, which is my personal favorite

Next up, we'll find local employment in Abilene. To qualify for this program, we'll be searching for a role that earns \$40,000 or more annually. You'll find job opportunities on our board below:

#### View Available Jobs

If you have other questions about the area or the program, please don't hesitate to reach out, my phone number is included in my signature below. I'm here to help!

Looking forward to connecting soon,

Thank you,



Cameron Sloan Talent & Emerging Business Specialist

400 Pine St., Ste. 500 Abilene, Texas 79601 ask me how we work on behalf of Abilene's business community

o: 325.677.7241 c: 817.975.8983 🙆 cameron@abilenechamber.com

Once you get an interested potential mover, making connection matter and making it fast matters. Base internal data, communities with fast response times engagement levels, see a 4 6x increase in their mo than communities with low engagement levels.

In this example, the Abilene program owner m automated, personal introduction to each qualified

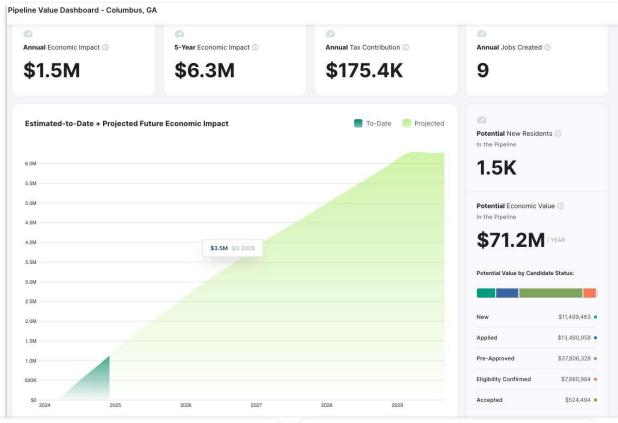
"These leads come in, they're hot leads! We have to respond quickly."

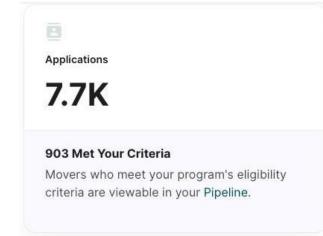
□Colby Hall, Executive Director SOAR, Eastern Kentucky, Stand Up Rural America 2024

#### MakeMyMove

### **Measurement**

- New residents have a huge impact on a local community's businesses and tax base.
- Measuring the impact of marketing and recruitment efforts helps keep stakeholders aligned.







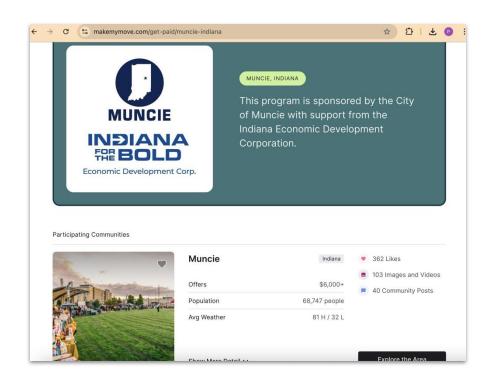




## **Funding and Resourcing**

Support can be in the form of:

- Private funds from employers or foundations
- Matching funds for participating communities
- Line items in budgets for new resident recruitment





**Programming and Incentives** 



### **Incentives**

Communities build tailored incentive programs to attract and retain talent. These incentives can be strategically designed to appeal to specific demographics based on the type of individuals the community seeks to attract.



Building incentive programs helps:

- 1. Attract potential new residents through eye-catching and unique elements that highlight what is special about the community.
- 2. **Retain** new residents through thoughtful, community integrating elements. The more opportunities the mover has to engage with the community, the higher likelihood they call the community home long term.





## **Broad Appeal**

Some elements of incentive programs are "table stakes". Your program should include these things to compete in the marketplace and appeal to a wide audience. Those things are:

- Relocation cash- It grabs the attention of potential movers and reduces friction
- Regular programming to connect movers to each other and the community. This is how you ensure that movers turn into long lasting community members.
- Coworking Space memberships. This provides movers the opportunity to work and network from a place that is not their home.
- "Welcome Baskets" including community swag, gift cards to local businesses and eateries and more. Movers want to feel a part of their new homes and what better way than with a basket of goodies introducing them to the local hot spots.





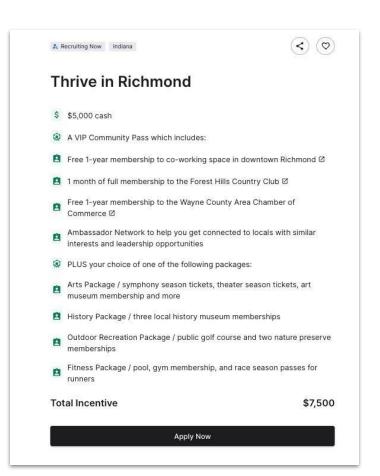




### **Incentive Metrics**

Through working with communities of all sizes, we have built some best practices for communities building a compelling incentive.

- Once a program crosses \$7K in program value:
  - Click-Through Rate is on average 107% higher
  - Application rate is on average 66% higher
- Once a program crosses \$10K in program value:
  - Click-Through Rate is on average 177% higher
  - Application rate is on average 170% higher





## **Examples**

We've had several partners take a "package approach" to building their incentive programs. For example:

#### Arts and Entertainment

Opera tickets, wine tastings, festival tickets, etc.

#### Outdoor Amenities

 Park passes, Golf course membership, local sports teams tickets, etc.

#### History Centered

Museum membership, historic building tour, etc.

This approach provides movers the opportunity to choose how they would most like to engage with the community. The single, young professional may select a different package than the family with young children but in both scenarios, they are able to engage with the community in the way that most excites them.

### Move to Richmond \$ \$5,000 cash A VIP Community Pass which includes: 🖺 Free 1-year membership to co-working space in downtown Richmond 🖾 1 month of full membership to the Forest Hills Country Club Free 1-year membership to the Wayne County Area Chamber of Ambassador Network to help you get connected to locals with similar interests and leadership opportunities PLUS your choice of one of the following packages: History Package / three local history museum memberships Outdoor Recreation Package / public golf course and two nature preserve Fitness Package / pool, gym membership, and race season passes for

**Total Incentive** 



\$7,500

## **Examples**

Noblesville, Indiana offers a competitive incentive program valued at \$15,000 designed to help newcomers connect with locals and feel at home in the community.

- Mover Meetup with the Mayor provides a unique opportunity to gain insights into the heart of the community.
- Access to a coworking space caters to remote workers, fostering a sense of belonging among peers in similar roles.
- Multiple passes to Noblesville's unique local experiences allows newcomers to explore and enjoy the community.

#### Move to Noblesville

- ≥ \$5,000 Relocation Grant
- 1 year membership to COhatch Noblesville Coworking Space 2
- 1 year membership to the Noblesville Chamber of Commerce
- 1 year membership to Conner Prairie, a Smithsonian affiliate and one of the most visited outdoor museums in the country 🖸
- Ruoff Music Center VIP Concert Experience 🗹
- Mover Meetup with the Mayor 🗵
- Community Connection Consultation
- Dine Around Town Package
- 1 Season Pass for Unlimited Play at 2 Golf Courses 2
- Noblesville Parks Pass ☑
- Porest Park Aquatic Center Season Pass 🗹
- 😩 \$500 Health & Wellness Stipend

**Total Incentive** 

\$15,000





**Use Cases** 

## **Use Cases-** Community Success Stories

#### South Bend- Elkhart Region □Urban, population 166K□

- 70 Households Moved
- 146 People Moved
- 6,189 Applications
- \$116k Average HH Income
- \$6.49M in New Annual Economic Output Generated

#### Noblesville, IN □Suburban Indianapolis, population 75K□

- 103 Households Moved
- 241 People Moved
- 9,983 Applications
- \$138K Average HH Income
- \$10.83M in New Annual Economic Output Generated

#### Eastern Kentucky-(26 counties in rural Appalachia, largest town population 13K□

- 74 Households moved or are on the way
- 218 People moved or are on the way
- 8,692 Applications
- \$125K Average HH Income
- \$6.49M in New Annual Economic Output Generated



## Thank you!

#### Mike Rutz

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<u>Mike□MakeMyMove.com</u>