

8:00 - 9:00 AM

Al and Local Government: Challenges, Opportunities, and Next Steps



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Presentation Roadmap



Image generated by Adobe Firefly, prompted by Megan Poindexter

- Understanding AI
- Practical Applications
- Al Risks
- County Al Use Policies
- Demonstration & Wisdom

Part One: Understanding Al Basics

Pre-2022 Al is a **really** good librarian

Generative AI is a librarian AND a prolific author, artist, creator



Image generated by Copilot, prompted by Christine Rybak

How Generative AI works:

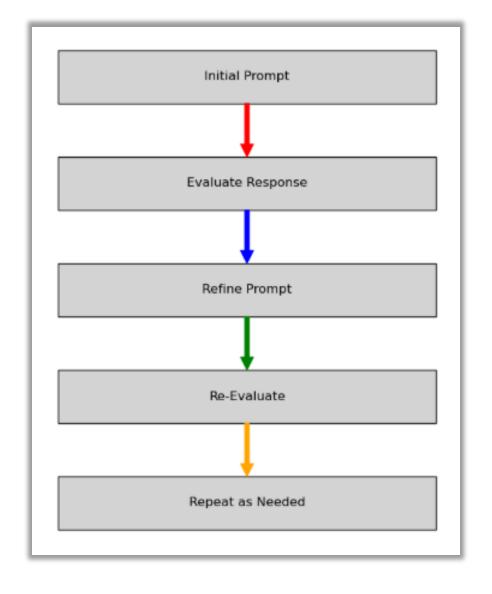
- . Training
- Analyzing
- Generating
- . Fine-Tuning



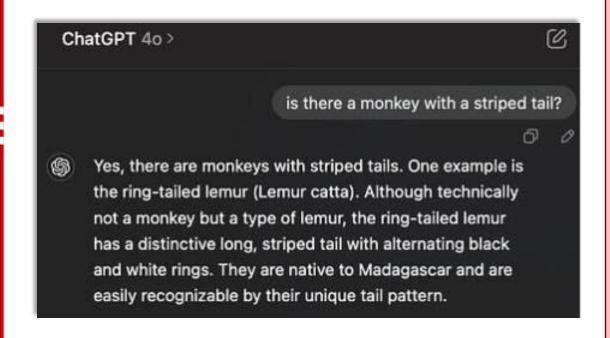
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How We Work with AI: An Iterative Process

Feature	Googling	Al (Iterative Process)
Interaction Style	One-shot	Multi-turn, adaptive
Personalization	Low	High
Context Awareness	None	Builds over time
Learning Support	Passive	Active, exploratory
Decision-Making Utility	Informational	Analytical and collaborative



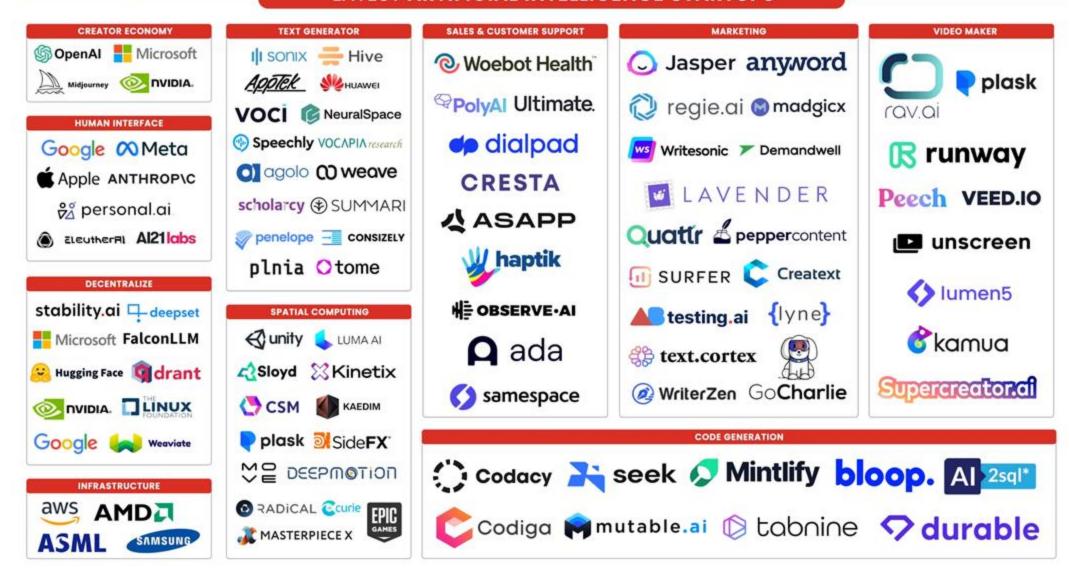
True vs New



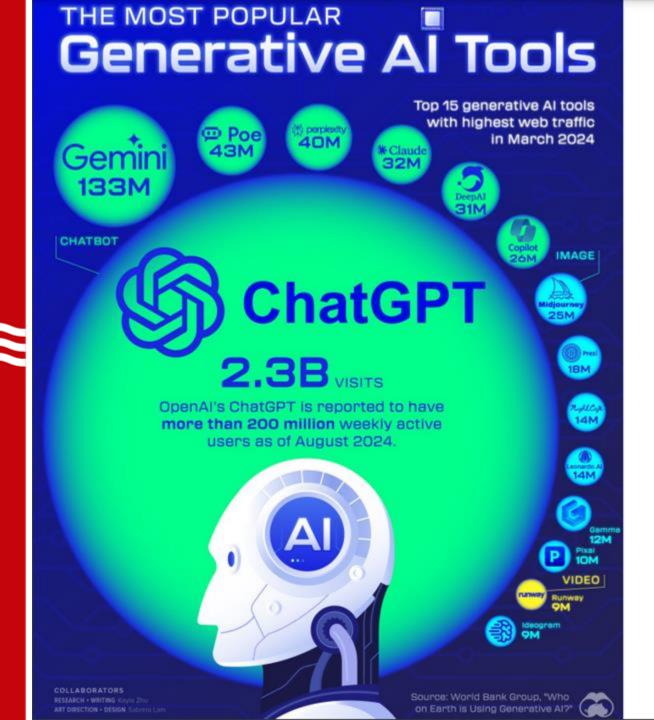
"The AI is not pulling from a database; it is *guessing* the next word based on statistical patterns in its training data. That means that what it produces is not necessarily true ... even when it provides false information, it likely sounds plausible. That makes it hard to tell when it is making things up."

-Ethan Mollick, Professor and Co-Director of Generative Al Labs at Wharton

LATEST ARTIFICIAL INTELLIGENCE STARTUPS



Source: JonasCleveland.com



- 1. ChatGPT OpenAI (2015)
 - Industry leader
- 2. Gemini Google (1998)
 - Now embedded in Google Search
- 3. Poe Quora (2009)
 - · Many chatbots and tools in one place
- 4. Perplexity Perplexity AI (2022)
 - Cites links within the text response
- 5. Claude Anthropic (2021)
 - · "Harmless and helpful"
- 6. DeepAl DeepAl (2017)
 - Al image generation, Al image editing, and Al characters for interactive conversations
- 7. Copilot Microsoft (1975)
 - · Built on GPT-4

Part Two: County Applications & Risk Considerations

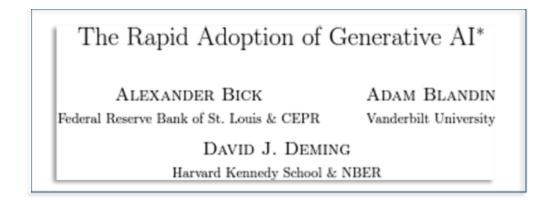
The Future of AI at Work



"Al won't take your job; it's somebody using Al that will take your job."

-Economist Richard Baldwin, 2023 World Economic Forum's Growth Summit

Generative AI Use is Common, Including at Work





"In August 2024, 39% of the U.S. population age 18-64 used generative Al. More than 24% of workers used it at least once in the week prior to being surveyed, and nearly one in nine used it every workday."

29% of 59 surveyed lowa County Employees have used generative AI for work-related tasks before.

Al Benefits to Local Government

- Providing constituent information and education
- Enhancing policy setting
- Improving service delivery
- Improving health and safety regulatory processes
- Increasing financial resources
- Expanding program analysis and evaluation



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Al Use in Local Government

General Al

- Police body camera footage review
- Streamline open records requests
- Automated alerts
- Meeting transcription/analysis
- Smart traffic lights
- Assessing property through 3D imaging

Generative AI









REPORT WRITING

GRANT WRITING

FEEDBACK ON COMPLETED WORK

AGENDA CREATION







EMAILS



"EXPERT" OPINION

Primary Al Risks:

- Privacy violation
- Incorrect information
- Copyright infringement
- Bias
- Poor quality



Consider Risk

Artificial Intelligence
Handbook for Local
Government
-Michigan Municipal League
and University of Michigan

Risk Tier	Example AI Systems	Implementation Considerations
Unacceptable risk	Real-time AI-assisted surveillance in public spaces; AI-generated video or images	AI tools that have a very high potential for physical, emotional, or financial damage and pose legal or ethical questions should not be used.
High Risk	Health, safety, education, transportation, employment, and law enforcement applications	Transparent to the user, appropriate human oversight, be properly documented, have proper feedback mechanisms, and be periodically assessed by a human to ensure correct operation
Medium Risk	AI Chatbots	Transparent to the user and have appropriate precautions and human oversight
Low Risk	AI Spelling and Grammar Assistant	Overall safe to use, few considerations

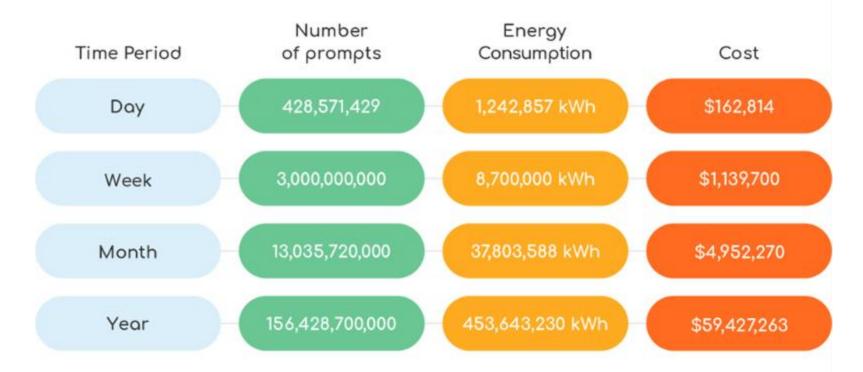
Why Buy When It's Free?

- Consistency
- Paid platforms offer enterprise-grade security and compliance
- Purchased platforms can allow custom model training on local datasets.
- Seamless integration with existing systems and scalable for multiple departments
- Paid platforms often include additional tools for administrators



Intensive Data Center Energy Use

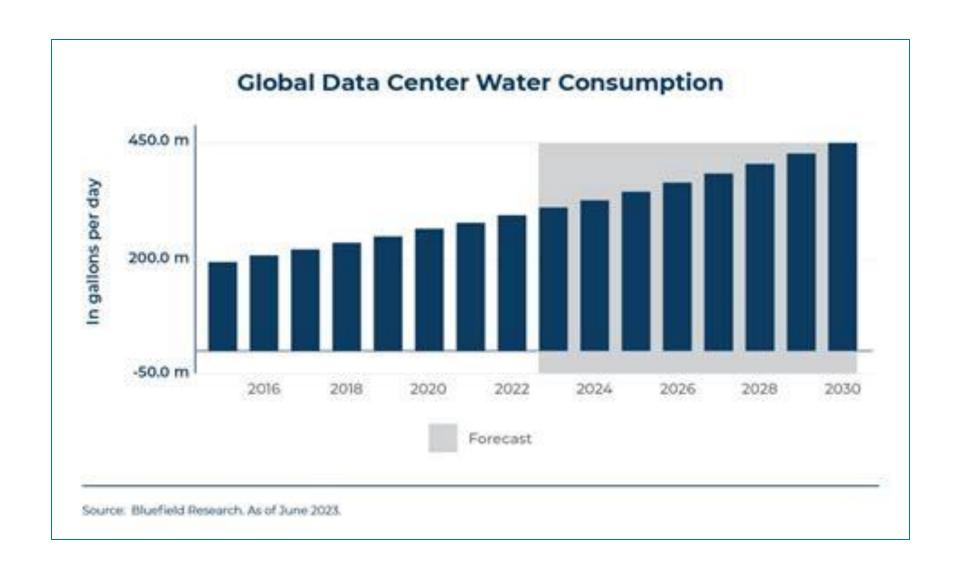
ChatGPT's Energy Consumption for Responding to Prompts and Its Cost in the U.S.



Data sources: U.S. Energy Information Administration, Electric Power Research Institute (EPRI) Calculations based on: 200 million weekly users, 15 weekly prompts per user, 0.0029 kWh of energy consumption per prompt, average U.S. commercial electricity rate of \$0.131/kWh as of June 2024



Intensive Data Center Water Use



Al Usage Policies

- Define who may use AI in their work
 - Identify training thresholds for use
 - Identify the types of training required
- Define which AI platforms may be used/may not be used
 - Identify appropriate security settings
- Define whether and to what extent employees may use AI outputs
- Define data types prohibited from use in prompts
 - Confidential data such as SS#'s, phone numbers and addresses, etc.
 - Individual health information such as vaccination records
- Define process for failure to follow policy



Bayfield County AI Policy

Work-Related Generative Al Guidelines

- a) Training Expected
- b) Data Security
- c) Accuracy and Integrity
- d) Risk Awareness

Permitted Uses

Prohibited Uses

- a) Privacy Violations
- b) Sensitive Work
- c) Irresponsible Use
- d) Effort-Focused Exercises
- e) Causing Harm

Personal Use - prohibited

Violations



BAYFIELD COUNTY

GENERATIVE ARTIFICIAL INTELLIGENCE (GenAl) USE POLICY

This policy outlines appropriate use of Generative Al, as it relates to Bayfield County, by employees and departments for official and personal use. This policy is to be used in conjunction with other Bayfield County policies.

EXECUTIVE SUMMARY:

This Generative AI Use Policy provides guidelines for responsible and secure usage of Generative AI (GenAI) tools by Bayfield County employees. This policy promotes constructive use of AI technologies to support county operations, while safeguarding data privacy, security, and accuracy. GenAI can assist in data analysis, public communications, document automation, and creative content generation, contributing to enhanced efficiency across departments. GenAI users must be responsible and risk-aware when applying these tools.

SCOPE AND FOCUS OF GENERATIVE AI USAGE:

This policy distinguishes between general artificial intelligence (AI) and Generative AI (GenAI). While AI encompasses a wide range of technologies used for tasks like data analysis, predictions, and automation, GenAI specifically refers to tools that create new content such as text, images, or videos. Within the scope of this policy, the focus is exclusively on the responsible use of text-based GenAI tools, such as ChatGPT, which can assist in tasks like drafting text or summarizing information. The use of GenAI tools for generating videos or images poses high risk due to content sensitivity, security, and ethical concerns.

1. PURPOSE

The purpose of this policy is to define permitted and prohibited use of GenAl tools.

2. ORGANIZATIONS AFFECTED:

This policy will impact all departments, agencies, and divisions of Bayfield County.

3. POLICY:

A. CHANGES TO THIS POLICY: Bayfield County may modify this GenAl Use Policy to reflect legal, technological and other developments. A current copy of this document can be found on the Bayfield County website.

- B. DEFINITIONS: The following definitions relate to terms as used within the context of this policy.
- Generative AI (GenAI) Artificial intelligence technology that derives new versions of text, audio, or visual imagery from large bodies of data in response to user prompts. GenAI

Part Three: Demos and Wisdom Nuggets

Prompting Techniques



<u>Context</u> – give the AI a persona, an audience, an output format, etc.



Examples – give the AI a few examples to work from that model what you're looking for



<u>Chain of Thought</u> – ask the AI to go step-by-step through instructions

Let's Try It!



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