

Access to Reliable, High-Speed Broadband



### Public Service Commission of Wisconsin Wisconsin Broadband Office

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Our Mission Statement:

The PSC of Wisconsin ensures safe, reliable, affordable, and environmentally responsible utility services and equitable access to telecommunications and broadband services.



# PSC Commissioners



Rebecca Cameron Valcq Chairperson



Ellen Nowak Commissioner



Tyler Huebner Commissioner





### Agency Goals for 2022

- Continue to close the Digital Divide
- Build a Roadmap for responsible, costeffective transition to zero carbon by 2050
- Center actions and decisions on inclusion, diversity, equity, and affordability



# Expanding Affordable High-speed Broadband Internet



How far until we reach our goal 650,000 Wisconsinites Lack Access to Broadband Infrastructure



As of January 2021

How far until we reach our goal

650,000 Wisconsinites. Can't Afford Broadband Service

As of January 2021



Since 2019...

# \$105 Million

Federal Funds

Gov. Evers has directed \$105 million of our federal funds to expand access to reliable, affordable high-speed internet across our state.

# \$177 Million

State Funds

The 2019-21 biennial budget provided a historic \$48 million investment in broadband expansion. The 2021-23 biennial provided \$129 million for the Broadband Expansion Grant Program.



#### Results:

# Locations 387,000+

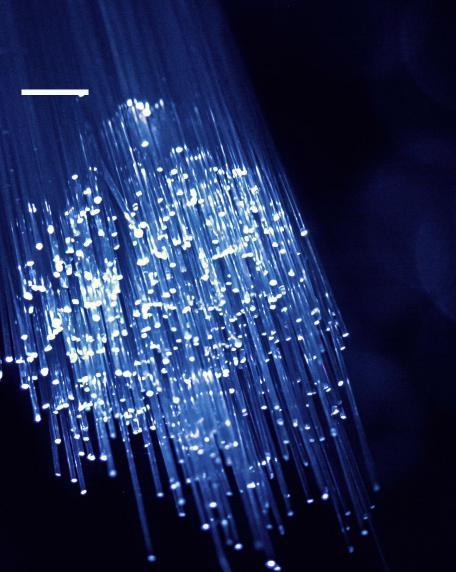
Thanks to the investments made for broadband expansion, more than 387,000 homes and businesses will have high-quality, high-speed broadband.

# 230,000+

More than 230,000 Wisconsin households are enrolled in the Federal Affordable Connectivity Program, which is more than 23% of all eligible Wisconsin households.



# Federal Funding for Broadband



#### Affordable Connectivity Program (ACP)

- Federal program run by the FCC to help lowincome households pay for internet service and connected devices like a laptop or tablet.
- Likely eligible if household's income is below 200% of the Federal Poverty Line.
- Up to a \$30/month discount on internet service (\$75 if on Tribal land).
- A one-time discount of up to \$100 for a laptop, tablet, or desktop computer.



# **Wisconsin Broadband Office**

#### Vision

• All Wisconsinites have access to affordable broadband service and equitably share in the benefits of broadband technology.

#### Mission

• Make high speed internet service accessible and affordable for all Wisconsinites.



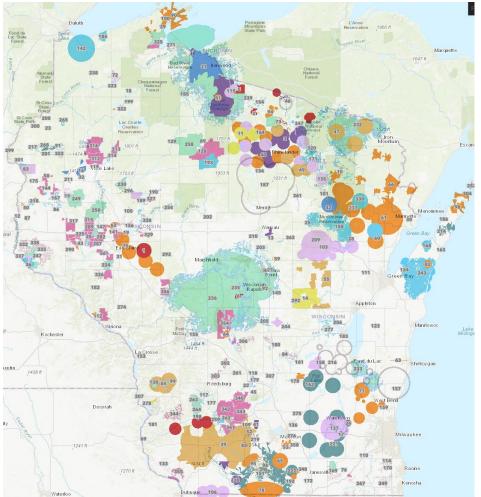


# **Grant Impact**

- Since 2014: 434 grants for \$303 million
- Since 2019: 387,000 homes and businesses



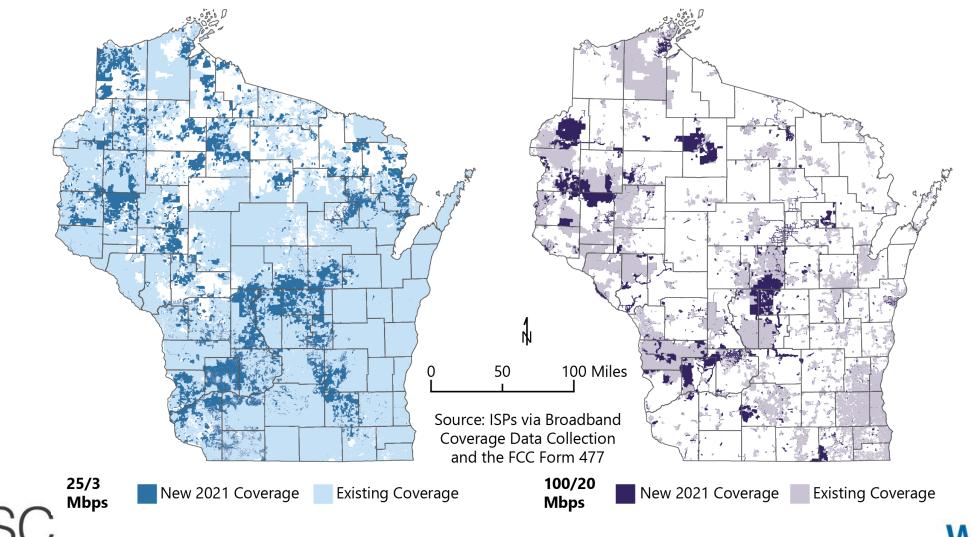
**Best in Class:** <u>Wisconsin</u> has a mature grants program with clear documentation of their application and awards processes.







### Improvement: 2020 to 2021



of WISCONSIN



# **Wisconsin Broadband Office**



**Data and Maps** 

**Strategic Investment in Infrastructure** 

**Digital Equity and Inclusion Framework** 

**Partnership and Capacity Building** 





# **Leadership & Vision**

#### Statewide Coordination

- Technical assistance for community planning
- Phone & Internet helpline: (608) 267-3595

Governor's Task Force on Broadband Access

- Advising broadband development
- <u>2022 Task Force</u> <u>Report</u>

Digital Equity and Inclusion Stakeholder Group

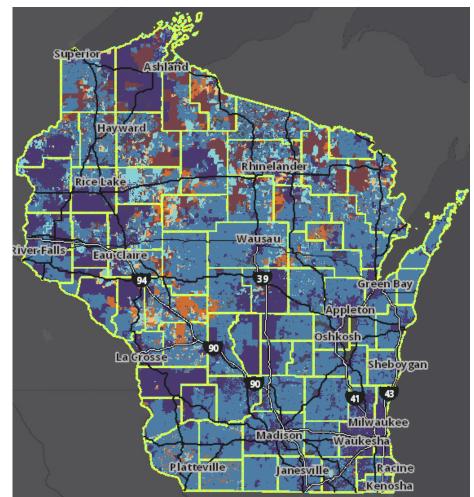
- Convening connectivity practitioners
- Reaching our hardest to connect communities





# Data & Maps

- Wisconsin Broadband Map
- Federal Communications Commission Mapping
  - Granular coverage data
  - Challenge process
- Wisconsin Broadband Grant Footprint







# Data & Maps

- Wisconsin Internet Self Report (WISER) survey tool
- Leverage WISER for your community
  - Data sharing & integrated strategy
- Door County's success in using WISER
  - ~2000 responses and counting

16. Can you participa primary devices with O Yes - No Issues > O Sometimes, but		Sur
	WISCONSIN Internet Self-Report	Wisconsin Broadband Office
Select "Unknown 19. (Optio this location (select all th	▼ nal) What connection types are used to access on?	; the Internet at
		Wisconsin Broadband Office



# **Digital Equity & Inclusion Framework**

#### What is Digital Equity?

• The condition in which individuals and communities have the **information technology capacity** that is needed for **full participation** in the society and economy of the United States.

#### **Key Elements:**

- 1)Affordable, robust broadband internet service;
- 2)Internet-enabled devices that meet the needs of the user;
- 3) Access to digital literacy training;
- 4) Quality technical support; and
- 5)Applications and online content designed to enable and encourage selfsufficiency, participation and collaboration.





# **Digital Equity & Inclusion Framework**

Convening community connectors

### Affordable Connectivity Program outreach

### Leveraging community institutions





# **Strategic Investment in Infrastructure**

#### Awarded

- State Broadband Expansion Grant Program
- Coronavirus Aid, Relief, and Economic Security Act (CARES) Grants
- American Rescue Plan Act (ARPA) Broadband Access Program

#### Upcoming

- Capital Projects Fund
- Bipartisan Infrastructure Law
  - Broadband Equity, Access, and Deployment Program
  - Digital Equity Act Programs
- Additional local, federal, and private investment





# **Strategic Investment in Infrastructure**

Bipartisan Infrastructure Law					
BEAD	DIGITAL EQUITY	TRIBAL	MIDDLE MILE \$1.00B		
\$42.45B	\$2.75B	\$2.00B			
Title I - Broadband Equity, Access & Deployment Program	<b>Title III – Digital Equity Act</b> Three programs, established for planning	Title II - Tribal Connectivity Technical Amendments	Title IV - Enabling Middle Mile Broadband Infrastructure		
Formula-based grant program for U.S. states and territories. BEAD aims to close the access gap for unserved & underserved areas of the country.	& implementation of programs that promote digital equity, support digital inclusion activities, and build capacity related to the adoption of broadband.	Furthers current Tribal Broadband Connectivity Program by investing an additional \$2B to fund broadband adoption and infrastructure projects.	Provides funding to extend middle mile capacity to reduce cost of serving unserved and underserved areas and enhance network resilience.		



### **Broadband Equity, Access and Deployment**

A program to got all Amoriagna		<ul> <li>Entities eligible to apply for this program include:</li> <li>All 50 States</li> <li>The District of Columbia and Puerto Rico</li> </ul>			
A program to get all Americans online by funding partnerships	<ul> <li>Other Territories: U.S. Virgin Islands, Guam, American Samoa, and the Commonwealth of the Northern Mariana Islands</li> </ul>				
between states or territories, communities, and stakeholders to build infrastructure where we need it and increase adoption of high-speed internet.	Example eligibl Planning for deployment of Internet	le uses of funds i Deploying or upgrading Internet	include: Installing Internet in multi-tenant buildings	Implementing adoption and digital equity programs	Workforce and job training
Due 270 days a		MATED TIME 80 days after new DATA		eline approximate unless 365 days after	s exact date spec
		otice of fundings amount 2024	•	proposal approval	2026+
LOI 5-year p	olan Initial proposal		4-year in Final proposal	nplementation	

### **Broadband Equity, Access and Deployment**

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An Eligible Entity that receives Initial Planning Funds must submit a Five-Year Action Example uses for Initial Planning Funds for planning and predeployment activities

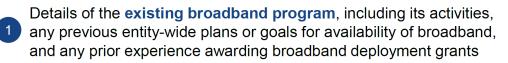
- Establishing capacity in office of Eligible Entity running program
- Research and data collection
- Development of a preliminary budget for pre-planning activities
- Publications, outreach & communication support
- Providing technical assistance to potential subgrantees
- Training for employees (e.g., Eligible Entity, stakeholders, etc.)
- Conducting surveys of unserved, underserved, and underrepresented communities
- Local coordination, including capacity building



**NTIA** 

### **Broadband Equity, Access and Deployment**

# Five-Year Action Plan | Eligible Entities that receive planning funds must submit a Five-Year Action Plan



- **Current funding available for broadband deployment** or other related activities and the sources of that funding, including additional funds that may be pursued but are not yet in hand
- Existing efforts funded by the federal government or an Eligible
   Entity within the jurisdiction of the Eligible Entity to deploy broadband and close the digital divide.
- Current employees who will assist in implementing and
   administering the BEAD Program and their duties, as well as any existing contracted support, and any planned expansion
- 5 Known or potential obstacles or barriers to implementation and corresponding plans to address them.
- An asset inventory that catalogues broadband adoption,
   affordability, equity, access, and deployment activities and provides details regarding any relevant partners



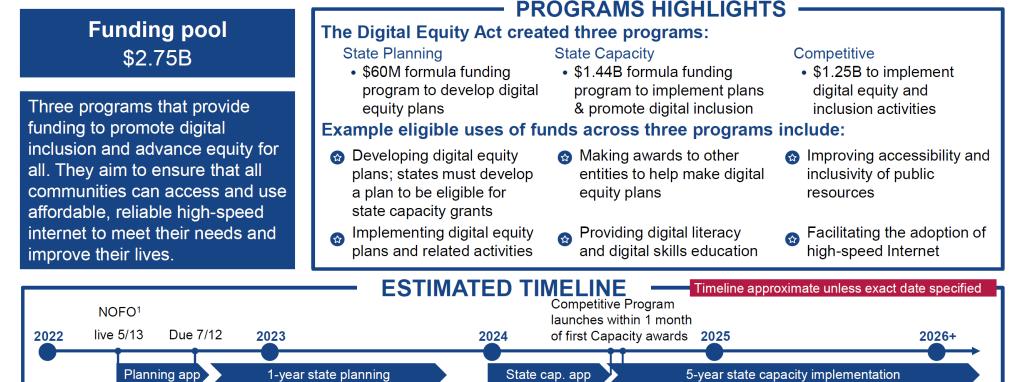
Details of its **external engagement process**, demonstrating collaboration with local, regional, and Tribal / Native entities

- 8 Available federal, Eligible Entity, or local **broadband availability** and adoption data
- **Local broadband service needs and gaps**, including un- or underserved locations and CAIs without gigabit service, and/or any plans to make determinations where availability is unclear
- A comprehensive, high-level plan for providing universal,
- reliable, affordable, high-speed broadband service throughout the jurisdiction
- Digital equity and inclusion needs, goals, and strategies, including ways it plans to utilize BEAD funding, Digital Equity Act funding and/or other funding in concert
- Alignment of the Five-Year Action Plan with other existing and planned priorities, incl. economic development, telehealth, workforce development, related connectivity priorities
- **Technical assistance and additional capacity needed** for successful implementation of the BEAD Program





WISCONSI





4-year competitive implement.

Comp. app

#### **Covered Populations**

Identity groups and communities disproportionally impacted by digital inequity



Low-income households



Aging populations



Incarcerated individuals



Veterans



People with disabilities



People with language barriers



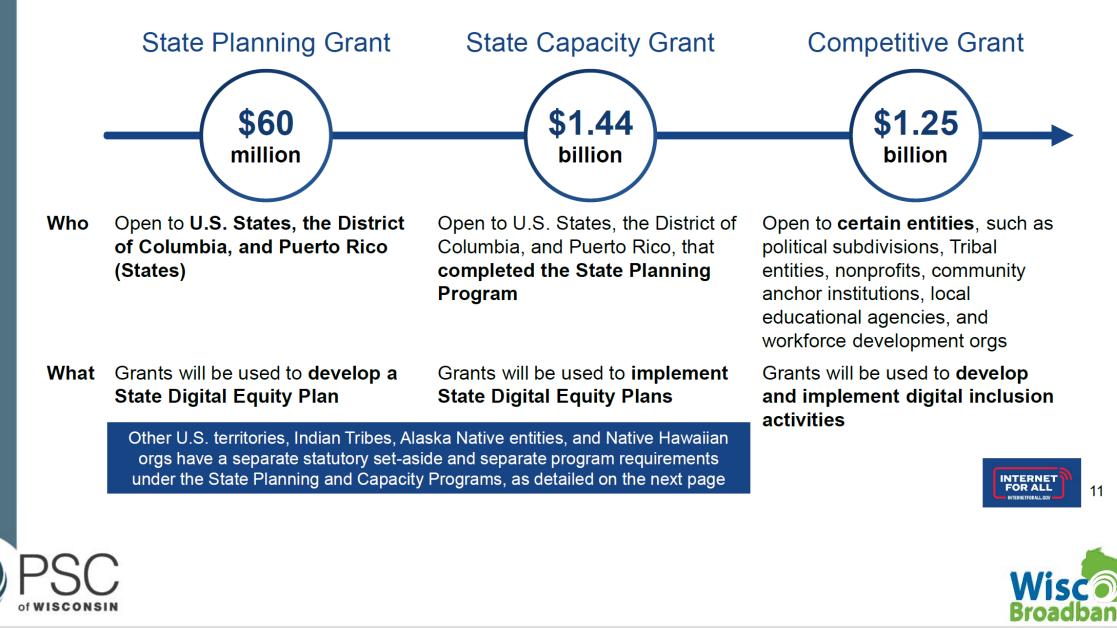
Racial and ethnic minorities



Rural inhabitants







#### State Digital Equity Plan components (I/II)



- The identification of the barriers to digital equity faced by covered populations
- Measurable objectives for documenting & promoting broadband technology; the online accessibility of public resources and services; digital literacy; secure online privacy / cybersecurity; consumer devices and tech support
- An a

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- An assessment of how the **objectives will impact and interact** with the State's economic and workforce goals; health, education and civic engagement outcomes; and delivery of other essential services
- A description of how the State plans to collaborate with key stakeholders (e.g., anchor institutions, municipal government, educational agencies, non-profits) to achieve objectives
  - A list of organizations with which the administering entity for the State collaborated in developing and implementing the Plan
    - A stated vision for digital equity



20702

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A digital equity needs assessment, including an assessment of the baseline and the State's identification of the barriers to digital equity



#### State Digital Equity Plan components (II/II)







# **Partnership & Capacity Building**

# Local Planning Toolkits

## Coordination with local advisory bodies

## Surveys and data sharing





# **5 Steps for Connected Communities:**

- 1) Start conversations: who is addressing community broadband needs and how can I support them?
- 2) Collect data: coordinate with WBO to collect, understand, and improve survey data and maps.
- 3) Find partners: engage with internet service providers in your community early and often.
- 4) Get involved: host a planning event in your community (we can help!).
- 5) Stay up to date: sign up for our newsletter and share it.







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