

RESOLUTION 2016 – 48

Re: Support of the Department of Health Services Enhancing the Quality of the Medicaid Non-Emergency Medical Transport System

WHEREAS, prior to the Wisconsin Medicaid Non-Emergency Transportation (NEMT) program the Medicaid Transportation system was largely county-administered; and

WHEREAS, the Wisconsin Legislature enacted a law in 2010, which required the county-administered system be replaced by a transportation brokerage model; and

WHEREAS, the brokerage model is operated by a provider under contract with the Wisconsin Department of Health Services as well as subcontractors of the contracted provider; and

WHEREAS, the Wisconsin Legislative Audit Bureau conducted an audit of this program and issued a Legislative Audit Bureau report #15-4 in May 2015, detailing its findings ; and

WHEREAS, the Legislative Audit Bureau report#15-4 documented performance metrics of the system and found that within a one-year period, 5.8% of the recipients experienced at least one instance of having a scheduled medical appointment fail because the provider never arrived ; and

WHEREAS, the Legislative Audit Bureau report 15-4 estimates that the cost of the program increased from an estimated \$44.4 Million in FY2009-2010 to \$56.1 million in FY2013-2014, an increase of over 26%. There was also a \$782,600 retroactive payment to Medical Transportation Management under a February 2015 contract amendment. The 2015-2016 line states \$70,723,400. The 2016-2017 line states \$71,774,600; and

WHEREAS, the contract between the Wisconsin Department of Health Services and the broker is based upon a capitated rate system, in which the vendor is paid a set amount based on membership, rather than the number of rides or quality of service, which is a potential disincentive to provide the service.

NOW, THEREFORE, BE IT RESOLVED by the Vilas County Board of Supervisors in session this 26th day of July, 2016 that we urge the State of Wisconsin Legislature and the Wisconsin Department of Health Services to utilize the information in the Legislative Audit report #15-4 and feedback from consumers, to guide substantive changes to the program which addresses the inconsistency of trips, cost growth and contract payment structure, in addition to the consideration of the reinstatement of county-operated Medicaid Transportation system should a county chose to do so. This solution would better serve consumers and maintain a strong stewardship of public funds;

BE IT FURTHER RESOLVED that this resolution be forwarded to all Wisconsin State Legislators.

SUBMITTED BY: Social Services Board

s/ Alden Bauman, Chair

s/ Erv Teichmiller

Tom Maulson

s/ Holly Tomlanovich

s/ Robert Hansen